

Insurance Carrier Communications List

HEALTH INSURANCE

Hampshire County Group Insurance Trust/Blue Cross Blue Shield (BCBS)

All BCBS Enrollments (Additions, Changes, & Terminations), Eligibility and Billing questions should be sent/directed to the **Hampshire County Group Insurance Trust (NOT BCBS)**.

Karen Karowski (413) 584-1300 Ext. 140, kkarowski@hampshirecog.org

Cindy Smith (413) 584-1300 Ext. 145, csmith@hampshirecog.org

Trust Fax Number (413) 587-0056

For Claims questions only, subscribers should make direct contact with BCBS by calling the Member Services # (800) 486-1136.

DENTAL INSURANCE

Delta Dental (Master Group Number 6211 attached to PPO plan)

All Enrollment or Coverage questions and ID card requests should be directed to Customer Service, (800) 872-0500. Our Account Executive is Lauralie Wallace Gray at (617) 886-1325 or

LWallace@greatdentalplans.com. Enrollment, change and termination forms should be sent to Delta Dental of Massachusetts, Po Box 9695, Boston, MA 02114. Make sure that your sub location number is noted on the form (6211-XXXX). If you have any questions about the number call Joe Shea (413) 584-1300 Ext. 142.

Guardian Dental (Voluntary Plan)

All Enrollment or Coverage questions and ID card requests should be directed to the Guardian Customer Response Unit, (888) 278-4542. Enrollment, change and termination forms should be sent to PPI Benefit Solutions, 10 Research Parkway, Wallingford CT 06492 or Fax (203) 793-1210, make sure your unit name is noted on the form.. Billing questions should be directed to Cheryl Costello, Premium Reconciliation Analyst, (203) 793-1284 or Costello.cheryl@propeninc.com. Our broker, John J. Garrish can be contacted at (860) 461-0110, Cell (860) 906-8087 or john.garrish@brfox.com.

LIFE INSURANCE

Boston Mutual Life Insurance Company (Basic & Voluntary Plans)

Enrollment, Coverage and Claim questions should be directed to Marilyn McManus (800) 669-2668 Ext. 254, or Robert Desto at (800) 669 2668 Ext. 257, Fax 781-770-0497. Our broker is Peter A. Cook Jr. at the LifePlus Agency (781) 837-9222 or peter@lpins.com.

LONG TERM DISABILITY INSURANCE

Boston Mutual Life Insurance Company (Voluntary Plan)

Enrollment questions should be directed to Heather Thompson at (866) 511-9222, cell (617) 909-0870 or heather@lpins.com. Enrollment forms should be directed to our broker, Peter A. Cook Jr. at the LifePlus Agency (781) 837-9222 or peter@lpins.com. The LTD coverage specialist is James Flynn (781) 837-9222 or toll free at (866) 511-9222.

LONG TERM CARE INSURANCE

Aetna prior to April 1, 2008, Prudential after April 1, 2008 (Voluntary Plans)

All questions should be directed to our broker John Gauthier (413) 230-3755 or john@ifcamherst.com.

WELLNESS INITIATIVE

The wellness initiative is a program designed to help employees improve their health through prevention. To participate in the many worksite programs, contact Christine Sass at csass@hampshirecog.org or call (413) 584-1300 Ext. 173.